Brynjar Thor Thorsteinsson

<u>brynjar@bifrost.is</u> +354 898 2575

Twitter: @brynjar15 Linkedin.com/brynjarthor

EDUCATION:

University of Iceland, PhD Candidate in Tourism Marketing
 Copenhagen Business School, M.Sc. International Business,
 Bifrost University, Iceland, B.Sc. Business Administration,



POSITIONS:

| 2018 + | Assistant Professor, Bifröst University |
|-------------|--------------------------------------------|
| 2015 – 2018 | Adjunct Professor, Bifröst University |
| 2012 - 2016 | Marketing manager at Bifröst University |
| 2007-2008 | Service Manager at Bifrost University |
| 1998-2006 | Sport Director at Vesturbyggd Municipality |

PEER REVIEWED PUBLICATIONS:

Asgeirsson, M., Neshybová, P., Thorsteinsson, B., & Gustavsdottir, E. (2020). Employee motivation and satisfaction practices – A case from Iceland. In Walmsley, A., Åberg, K., Blinnikka, P., & Johannesson, G. T. (Ed.), Tourism Employment in Nordic Countries: Trends Practices and Opportunities: Pelgrave AU. https://doi.org/10.1007/978-3-030-47813-1

PRESENTATIONS AT CONFERENCES & SEMINARS:

Thorsteinsson, B.T, *Changes in the tourism einvironment of a destination and its effect on perceived image*. Literary review. (Þjóðarspegillinn , Annual conference at University of Iceland 2019).

Thorsteinsson, B.T., *Changes in the tourism einvironment of a destination and its effect on perceived image:* Literary review, (PhD seminar University of Iceland November 2019).

Thorsteinsson, B.T., *Towards an accepted image of a place: Case of place branding from Iceland.* (28th Nordic Symposium 2019 on Tourism & hospitality research).

Thorsteinsson, B.T., *Changes in the tourism einvironment of a destination and its effect on perceived image: Literary review.* (28th Nordic Symposium 2019 on Tourism & hospitality research.

Thorsteinsson, B.T, Joensen, K, Svansson, E. *Market segmentation in tourism: Destination in the Nordic periphery and responsible tourists.* (27th Nordic Symposium 2018 on Tourism & hospitality research).

Thorsteinsson, Brynjar Thor, *Changes in the tourism einvironment of a destination and its effect on perceived image:* Research proposal. (Þjóðarspegillinn 2018 - Annual conference at University of Iceland).

Joensen, K., Svansson, E., **Thorsteinsson**, B.T., *Responsible tourists in the Northern Periphery* Ráðstefna um íslenska þjóðfélagið 2018. (Annual Conference in Iceland at Bifröst Iniversity).

Svansson, E., Thorsteinsson, B.T., *Ethical Branding with Beauty Queens, The case of the Blue Lagoon, Iceland.* Lecture at University of Finance and Administration, Prague.

Svansson, E., **Thorsteinsson,** B.T., *Digital marketing – Introduction and cases from Promote Iceland*. Lecture at University of Finance and Administration, Prague.

Ásgeirsson, M.H., **Thorsteinsson**, B.T., *Marketing & tourism management review*, Þjóðarspegill 2017 - Annual conference at University of Iceland).

Joensen, K., Svansson, E., **Thorsteinsson**, B.T., *Market segmentation in tourism: Northern periphery, off season travel and length of stay.* (Þjóðarspegill 2017 - Annual conference at University of Iceland).

Joensen, K., Svansson, E., **Thorsteinsson,** B.T *Market segmentation in tourism: Responsible tourists and the nordic periphery.* (Þjóðarspegill 2017 - Annual conference at University of Iceland).

Joensen, K., Svansson, E., **Thorsteinsson**, B.T., *Market segmentation in tourism: Northern periphery, off season travel and length of stay.* (Vorráðstefna Viðskiptadeildar HÍ 2017).

Joensen, K., Svansson, E., **Thorsteinsson,** B.T. *Iceland Tourism at crossroads – clusters & scenarios*. (Seminar on Tourism at University of Akureyri 2016).

REPORTS:

Joensen, K., Huijbens, E.H., Svansson, E., **Thorsteinsson**, B.T., Schalkwyk, J.E., Hjálmarsdóttir, H.B., Bárðadóttir, T. Homan, I. (2017). *Market Segmentation for Icelandic Tourism, Report 1: Objective, background and methods*. Tourism research centre.

Joensen, K., Huijbens, E., Svansson, E., **Thorsteinsson**, B.T., Guðjónsson, D. (2017) *Market Segmentation for Icelandic Tourism, Report 2 Surveyquestions and foundations*. Bifröst University.

Joensen, K., Huijbens, E., Svansson, E., **Thorsteinsson**, B.T., Guðjónsson, D. (2018) *Market Segmentation for Icelandic Tourism, Report 3, Target markets and groups*. Promote Iceland.

Thorsteinsson. B.T., Ragnarsson, H.D., (2018). Marketing strategy and planning for Visit South Iceland. Visit South Iceland DMO. Manhattan Marketing.

Thorsteinsson. B.T., Ragnarsson, H.D., (2019). Marketing strategy and planning for city of Hafnarfjördur. DMO of Hafnarfjordur, Manhattan Marketing.

VARIOUS LECTURES FOR PRACTITIONERS

June **2020**, *Presentation of Marketing strategy and planing for city of Borgarbyggd*. Open meeting for inhabitans of Borgarbyggd.

November **2018**, *Presentation on marketing strategy and planning for the city of Hafnarfjörður*, Open meeting for inhabitants of Hafnarfjördur

November **2018**, Seminar for Vistit South Iceland *Changes in the Environment of Iceland Tourism and marketing strategy*. Six lectures for onwers/managers of tourism companies in South Iceland.

October **2016**, Seminar for Vistit South Iceland *Marketing strategy and planning for South Iceland*. Five lectures for onwers/managers of tourism companies in South Iceland.

April **2016**, Blásið til sóknar: Staðarandi Vesturlands - innviðir - ímynd og sóknarfæri." Lecture on Place branding for West Iceland DMO.

September 2015, What is Branding? Lecture for annual meeting for Board of Tourism in West Iceland

April **2013** SKY conferene,Þjónustumælingar, væntingar og veitt þjónustu. Measuring service Quality using SERVQUAL. Lecture for members of SKY.

BIFROST UNIVERSITY TEACHING (M=master level courses)

```
2020 – 108.6.0. STAM – Digital Marketing
2020 - 134.6.0. MAKA – Marketing strategy and planning (M – in Icelandic)
2020 – 104.6.0. ÞJON – Service Management
2020 – 134.6.0. STAM – Digital Markets (M= in Icelandic)
2020 – 134.6.0. VÖRN – Strategic Brand Management (M=Icelandic)
2020 – 108.6.0. NGSM – Negotiating & Sales Management
2020 – 106.6.0. MFFA – Marketing in Hospitality & Tourism
2019 – 108.6.0. STAF – Digital Marketing
2019 - 134.6.0. MAKA – Marketing strategy and planning (M=in Icelandic)
2019 – 104.6.0. ÞJON – Service Management
2019 - 108.6.0. TESA - Purpose and attributes of Social Media
2019 – 134.6.0. STAM – Digital Markets (M= in Icelandic)
2019 – 134.6.0. VÖRN – Strategic Brand Management (M=Icelandic)
2019 – 108.6.0. NGSM – Negotiating & Sales Management
2019 – 106.6.0. MFFA – Marketing in Hospitality & Tourism
2018 – 108.6.0. STAF – Digital Marketing
2018 - 134.6.0. MAKA – Marketing strategy and planning (M=in Icelandic)
2018 – 104.6.0. ÞJON – Service Management
2018 – 108.6.0. TESA – Purpose and attributes of Social Media
2018 – 134.6.0. STAM – Digital Markets (M= in Icelandic)
2018 – 134.6.0. VÖRN – Strategic Brand Management (M=Icelandic)
2018 – 108.6.0. NGSM – Negotiating & Sales Management
2018 – 106.6.0. MFFA – Marketing in Hospitality & Tourism
2017 – 108.6.0. STAF – Digital Marketing
2017 - 134.6.0. MAKA – Marketing strategy and planning (M=in Icelandic)
2017 – 104.6.0. ÞJON – Service Management
2017 – 108.6.0. TESA – Purpose and attributes of Social Media
2017 – 134.6.0. STAM – Digital Markets (M= in Icelandic)
2017 – 134.6.0. VÖRN – Strategic Brand Management (M=Icelandic)
2017 – 108.6.0. NGSM – Negotiating & Sales Management
2017 – 106.6.0. MFFA – Marketing in Hospitality & Tourism
2016 – 108.6.0. STAF – Digital Marketing
2016 – 108.6.0. NGSM – Negotiating & Sales Management
2016 – 106.6.0. MFFA – Marketing in Hospitality & Tourism
2015 – 104.6.0. ÞJON – Service Management
```

REYKJAVIK UNIVERSITY TEACHING (M=master level courses)

2020 - V-633-SOST — Sales Management 2019 - V-633-SOST — Sales Management

UNIVERSITY OF ICELAND TEACHING (M=master level courses)

2019 - VIĐ280F People, process and physical Evidence (M=Icelandic)

OTHER TEACHING:

2013 – 2020 Various courses in executive education

Marketing
Tourism marketing & management
Negotiations & sales management
Branding
Digital Marketing